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CalSAWS



Deloitte M&E County Purchase

ME-CC-01-2025

Contra Costa County

Work Registration - Conditionally Employable Request

January 08, 2026

Table of Contents

1	OVERVIEW	2
2	SCOPE	2
3	ASSUMPTIONS	3
4	SCHEDULE	4
5	TOTAL COST	4
6	REFERENCES	4
7	APPENDIX A	5
7.1	Summary of Cost	5

TABLE OF TABLES

Table 1: Scope	2
Table 2: Assumptions	3
Table 3: Total Cost	4

ME-CC-01-2025 – Contra Costa – Work Registration-Conditionally Employable Request

1 OVERVIEW

Pursuant to Section 8 of the CalSAWS Maintenance & Enhancements (M&E) Agreement, effective February 1, 2025 (the "Agreement"), between the CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte"), Contra Costa County ("County") has requested that time on aid for individuals with Conditionally Employable work registration be excluded from being counted as Employable time, as further described in this County order form (the "County Purchase").

2 SCOPE

The County has identified a business need for Deloitte to update the EDBC logic so that individuals who are Conditionally Employable are not denied GA/GR benefits in Contra Costa County. This County Purchase Order outlines the M&E One-Time Services to be provided by Deloitte, that includes the design and build of the requested changes, supporting alignment with the County's current policies and the business requirements of the GA/GR Automated Solution ("GR") program, as documented in JIRA SCR, CA-291726. M&E One-Time Services shall comprise up to 256 hours dedicated to these activities, plus an additional 30 hours specifically allocated for administration of the County Purchase Order. The scope of services is as follows:

Table 1: Scope

NUMBER	DESCRIPTION
1	Update CalSAWS _200CloseTimeClockPerson EDBC rule to exclude Conditionally Employable individuals from time limit calculations.
2	Update EDBC logic so that individuals with Conditionally Employable work registration status do not have their time on aid counted as Employable.
3	Confirm a Conditionally Employable individual is exempt as temporarily disabled and remains eligible for GA/GR benefits, even if the individual has used their 90 days in a calendar year as a Level 1. Level 2 GA/GR individuals are eligible for benefits for up to one year.
4	Create a new administrative rule for Contra Costa County to exclude participants who are Conditionally Employable from time clock calculations.
5	Updates Code Table CT10630 with the new administrative rule.

This County Purchase Order includes a total of 286 hours, of which 30 hours shall be dedicated to administration of the County Purchase Order. Administrative activities shall include but are not limited to management of the County Purchase work plan, coordination with CalSAWS teams and the County, monitoring and tracking of the County Purchase progress, and preparation and delivery of status updates.

3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	County Purchase Order must be approved by February 9, 2026, to enable the M&E One-Time Services (up to 286 hours) to be delivered with Release 26.07 and invoiced by the end of SFY 25/26 and SFY 26/27.
2	If any other administrative rule related to Employable or Conditionally Employable is turned on, additional testing may be required.
3	No changes will be made to Client Correspondences as part of this SCR.
4	Any existing Contra Costa County cases with individuals who are Conditionally Employable will require the online EDBC to be rerun to determine eligibility for the GR Automated Solution program.
5	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte and the County in writing and may result in additional charges and M&E One-Time Services. These additional charges will be executed as a revision to this County Purchase.
6	<p>M&E One-Time Services will be worked and invoiced on a monthly basis according to the rates and charges in the pricing schedule up to a maximum of 256 hours estimated to commence upon approval of this County Purchase. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.</p> <ul style="list-style-type: none"> If the County requests more hours, a revision to this County Purchase would be required. Deloitte and the County will monitor the hours for the M&E One-Time Services and discuss the addition of more hours with the County if necessary.
7	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
8	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
9	If the County or its 3 rd party vendors cause delays (e.g., which includes but is not limited to delays such as not approving this County Purchase) that affect the schedule, the schedule for delivery of the work will be impacted.
11	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form

NUMBER	DESCRIPTION
	of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by 02/09/2026 to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.
12	Consortium will hold back ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.
13	Holdback release is estimated for February following each year-end calendar, subject to invoice acceptance in accordance with contract terms. See holdback schedule table in the pricing schedule for detailed release timing.

4 SCHEDULE

The charges associated with this County Purchase will be incurred during SFY 25/26 and SFY 26/27.

5 TOTAL COST

The following table outlines the total charges for this County Purchase.

Table 3: Total Cost

Total M&E One-Time Services Charges	SFY 2025/26	SFY 2026/27	Total Charges
M&E One-Time Services Charge	\$19,718.00	\$21,235.00	\$40,953.00
Recurring M&E One-Time Services Charge	\$0.00	\$0.00	\$0.00
Hardware and Software Charges	\$0.00	\$0.00	\$0.00
Hardware Charges	\$0.00	\$0.00	\$0.00
Hardware Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Software Charges	\$0.00	\$0.00	\$0.00
Software Maintenance and Support Charges	\$0.00	\$0.00	\$0.00
Production Operations Charges	\$0.00	\$0.00	\$0.00
One Time Charges	\$0.00	\$0.00	\$0.00
Recurring Charges	\$0.00	\$0.00	\$0.00
Total Charges	\$19,718.00	\$21,235.00	\$40,953.00

*The County will reimburse the CalSAWS Project for all charges. The charges associated with this County Purchase should not impact the CalSAWS Project Budget.

6 REFERENCES

This County Purchase will be tracked via ServiceNow.

7 APPENDIX A

7.1 Summary of Cost

Attachment 1 to Deloitte M&E CalSAWS County Purchase - ME-CC-01-2025 – Contra Costa – Work Registration - Conditionally Employable Request - Pricing Schedule.

COUNTY PURCHASE APPROVAL

Subject: Deloitte M&E County Purchase - ME-CC-01-2025 – Contra Costa – Work
Registration - Conditionally Employable Request

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the
subject County Purchase.

Contra Costa County

By: [Signature]

Printed Name: _____

Title: (Director or Deputy Director)

Date: 3/5/24

Approved As to Form:

Contra Costa County Counsel

By: [Signature]

Printed Name: Michael George

Title: Deputy County Counsel

Date: 3-3-26

Notice Address:

County of Contra Costa,
Employment and Human Services
40 Douglas Drive,
Martinez, CA 94553

CalSAWS Consortium

By: Holly Murphy

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 10-Apr-2026 | 5:18:11 PM PDT

Deloitte Consulting LLP

By: Rajesh Tahaliyani

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 09-Apr-2026 | 4:40:29 PM PDT

Notice Address:

CalSAWS Consortium
11971 Foundation Place, 3rd Floor
Gold River, CA 95670

Table of Contents

Summary of Defined Work Items	Page
Program Overview	100
Program Objectives	101
Program Scope	102

1. Charges Summary

Total M&E One-Time Services Charges	SY 2020/21	SY 2021/22	Total Charges
IT Consulting Services Charges	12,174.00	470,497.00	482,671.00
Procurement M&E One-Time Services Charges	10,000.00	10,000.00	20,000.00
Design and Construction Charges	10,000.00	10,000.00	20,000.00
Software Charges	10,000.00	10,000.00	20,000.00
Software Development and Support Charges	10,000.00	10,000.00	20,000.00
Software Licenses	10,000.00	10,000.00	20,000.00
Software Development and Support Charges	10,000.00	10,000.00	20,000.00
Production Development Charges	10,000.00	10,000.00	20,000.00
Web Site Charges	10,000.00	10,000.00	20,000.00
Hardware Charges	10,000.00	10,000.00	20,000.00
Total Charges	113,174.00	510,497.00	623,671.00

* The County will reimburse the CallSARIS Project for all charges. The charges associated with this County Purchase should not impact the CallSARIS Project Budget.

2. One-Time Services

Scope	Description	Resource Category	Hourly Breakdown														SFY 2026 Hours	SFY 2027 Hours	Total Hours	Hourly Rate	SFY 2026 Charge	SFY 2026 Holdback	SFY 2026 Balance Forward	SFY 2027 Charge	SFY 2027 Holdback	SFY 2027 Balance Forward	Total Invoice Charge
			Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Jul-26	Aug-26	Sep-26	Oct-26	Nov-26	Dec-26	Jan-27	Feb-27	Mar-27								
Scope 1-6	Design	Business Analysis/Consulting			35	35	35												35	0	\$143.19	\$2,005.15	\$420.37	\$5,666.13	\$0.00	\$0.00	\$5,666.13
		Consulting/Analyst/Consulting			7	7	7												7	0	\$143.19	\$1,002.33	\$210.27	\$2,806.36	\$0.00	\$0.00	\$2,806.36
	Build	Programmer/Analyst/Consulting			26	26	26												71	119	\$143.19	\$10,167.61	\$1,118.56	\$13,286.17	\$2,207.05	\$6,079.12	\$13,286.17
		Senior Programmer/Analyst			5	5	5												10	9	\$143.19	\$1,431.90	\$143.19	\$1,575.09	\$71.00	\$444.36	\$1,575.09
	System Test	QA/Analyst/Consulting							11	11									0	42	\$143.19	\$0.00	\$0.00	\$0.00	\$0.00	\$5,917.58	\$5,917.58
		Senior QA/Analyst/Consulting							3	3									0	6	\$143.19	\$0.00	\$0.00	\$0.00	\$0.00	\$874.31	\$874.31
	Release	Programmer/Analyst/Consulting							10	10									20	10	\$143.19	\$2,863.80	\$300.38	\$3,164.18	\$723.09	\$7,388.71	\$3,164.18
		QA/Analyst/Consulting							1	1									0	3	\$143.19	\$0.00	\$0.00	\$0.00	\$42.96	\$386.61	\$386.61
	Release Management	Senior Programmer/Analyst							1	1									0	3	\$143.19	\$0.00	\$0.00	\$0.00	\$42.96	\$386.61	\$386.61
		Consulting							3	3									17	13	\$143.19	\$2,434.23	\$243.42	\$2,677.65	\$390.13	\$1,071.32	\$2,677.65
	Administration of the County Purchase Order	Programmer/Analyst/Consulting			3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	\$143.19	\$429.57	\$429.57	\$429.57	\$429.57	\$429.57	\$429.57
		Consulting																	100	100	\$143.19	\$14,319.00	\$1,431.90	\$15,750.90	\$710.00	\$44,444.44	\$15,750.90
	Total (Scope 1-6)																		100	100				\$15,750.90	\$710.00	\$44,444.44	\$15,750.90

Assumptions:

1. *The County will be responsible for all Services Charges. NICE One-time Services will be invoiced on a monthly basis.

2. *Consultant will holdback ten percent (10%) of each monthly invoice during the term of this Agreement, including any Extended Term. The ten percent (10%) holdback will be released annually to Contractor within thirty (30) days of the end of each calendar year or following acceptance of all Deliverables provided by Contractor during that calendar year, whichever is later.

3. Holdback release is extended for February following each calendar year end, subject to invoice acceptance in accordance with contract terms. See holdback schedule table below for the detailed release timing.

Holdback Release	Service Month	Calendar 1 Payment Month	Calendar 2 Payment Month
SFY2026	January 2026 - December 2026	Dec-26	Feb-27
SFY2027	January 2027 - May 2027	Dec-26	Feb-27
SFY2028	June 2027 - December 2027	Dec-27	Feb-28

3. Total Charges by SCR

System Change Business Charge	Description	Target Revenue	Charges
CA-201728	Combs Code - Work Registration - Conditionally Employable Request	00.00	\$40,000.00
N/A	Attribution of the County Purchase order	700	\$3,000



California Health and Human Services Agency
 Office of Technology & Solutions Integration
 Statewide Automated Welfare System (SAWS) Project
 2495 Natomas Park Drive, Suite 515
 Sacramento, California 95833
 (916) 263-3900



GAVIN NEWSOM
 GOVERNOR

February 09, 2026

Terri Rose
 Contra Costa County
 Employment & Human Services Department
 40 Douglas Drive
 Martinez, CA-94553

RE: Work Registration-GA/GR Conditionally Employable Request FY 2025/26 & FY 2026-27

Dear Ms. Rose,

This letter approves your Fiscal Year (FY) 2025-26 request February 09, 2026 to purchase IT Services for the Contra Costa County Employment and Human Services Department. I understand that this acquisition will be sole-sourced through Deloitte Consulting in accordance with State and Federal procurement policies.

FY 2025-26	FY 2026-27	Total
\$19,718.00	\$21,235.00	\$40,953.00

Estimated one-time maintenance and operations costs in the amount of **\$40,953.00** are approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs**. Account # (APD Project #) **07-26-15043** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to fiscal.systems@dss.ca.gov

If you have other questions or concerns, please contact Sudakshina Biswas (916) 263-0478 or email Sudakshina.Biswas@otsi.ca.gov

Sincerely,

DocuSigned by:

 PATRICE YANG
 SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS
 Analyst, County Expense Claim, CDSS



Certificate Of Completion

Envelope Id: 673020E1-5410-8C5E-81BE-99D80241446C

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Managing Director

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(None)

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Signature Adoption: Pre-selected Style

Using IP Address: 24.206.73.51

Electronic Record and Signature Disclosure:

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Company Name: Deloitte

Fue Kue

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(None)

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Signed: 4/10/2026 2:12:44 PM

Signature Adoption: Pre-selected Style

Using IP Address:

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Electronic Record and Signature Disclosure:

Accepted: 10/9/2020 6:48:45 PM

ID: 6a39f873-42b7-4f31-b3c1-b01ba403258d

Company Name: Deloitte

Holly Murphy

Sent: 4/10/2026 2:12:46 PM

Viewed: 4/10/2026 8:17:59 PM

CalSAWS Chief Administrative Officer

Signed: 4/10/2026 8:18:11 PM

CalSAWS

Signature Adoption: Pre-selected Style

Security Level: Email, Account Authentication
(None)

Using IP Address:

2602:306:3b90:dc0:e002:a0cb:8e6a:f8a8

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Company Name: Deloitte

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
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Managing Director		
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Raman Kaur	COPIED	Sent: 4/10/2026 8:18:14 PM Resent: 4/10/2026 8:18:18 PM
Fiscal Analyst		
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Deloitte CalSAWS M&E PMO	COPIED	Sent: 4/10/2026 8:18:14 PM
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Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Deloitte PMO CalSAWS	COPIED	Sent: 4/10/2026 8:18:15 PM
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Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Roman Bondarenko	COPIED	Sent: 4/10/2026 8:18:16 PM
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Kyle Beckman	COPIED	Sent: 4/10/2026 8:18:16 PM Viewed: 4/13/2026 12:18:19 PM
Security Level: Email, Account Authentication (None)		
Electronic Record and Signature Disclosure: Not Offered via DocuSign		
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	4/8/2026 6:44:52 PM
Certified Delivered	Security Checked	4/10/2026 8:17:59 PM
Signing Complete	Security Checked	4/10/2026 8:18:11 PM
Completed	Security Checked	4/10/2026 8:18:16 PM

Payment Events	Status	Timestamps
Electronic Record and Signature Disclosure		

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Operating Systems:	Windows® 2000, Windows® XP, Windows Vista®; Mac OS® X
Browsers:	Final release versions of Internet Explorer® 6.0 or above (Windows only); Mozilla Firefox 2.0 or above (Windows and Mac); Safari™ 3.0 or above (Mac only)
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Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	Allow per session cookies

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